



Returns, Refunds and Exchanges Policy

Thank you for shopping at MyRedRhinoTV. If you are not entirely satisfied with your purchase, we're here to help.

Returns and Refunds:

There is no refund on purchases. All sales are final. See Exchanges for how to proceed if your product is defective or damaged.

Sale items:

Sale items are Final Sale and cannot be refunded.

Damaged items:

If you received a damaged product, please notify us immediately for assistance, we're here to help. See Exchanges for how to proceed.

Exchanges:

We only replace items if they are defective or damaged. If you need to make an exchange, contact us at 1-888-345-5725 OR send us an email at ContactUs@myredrhinotv.com with the following information:

- Your full name, address and contact number where you may be reached
- Your email address
- The date of your purchase and whether the item was purchased on our website or at our Pickering Flea Market booth
- The product Serial number (found on the bottom of the item)
- The reason for your exchange request.

We will contact you within 3 business day.

Once we establish an exchange is authorized, you may return the item to the location where it was purchased. You will be advised by email on how to proceed to ship the item to us. Should you wish to return your item by mail, you can send the product along with its original packaging and a copy of the receipt to:

MyRedRhinoTV
7030 Woodbine Ave.
Suite 500
Markham, Ontario
Canada
L3R 6G2

You will be notified once we have received your unit and when a replacement unit will be shipped back to you. Depending on where you live, the time it may take for your exchanged product to reach you, will vary.

Shipping charges:

You will be responsible for paying your own shipping costs for returning your item. Shipping costs are non-refundable.

Contact us

If you have any questions about our Returns, Refunds and Exchanges Policy, please contact us:

- By email: ContactUs@myredrhinotv.com

- By phone at 1-888-345-5725

Or visit our website: www.myredrhinotv.com

Terms and Conditions are subject to change without notice.

Our Return and Refund Policy was generated by TermsFeed Generator (<https://termsfeed.com>).

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